**Carlos D. Quaintance**

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(Active TOP SECRET Clearance)

**Summary:** 8 years’ experience as an innovative, achievement-oriented Information Security Professional with exceptional abilities in the areas of risk management and incident response. My goal is to provide comprehensive, high-quality technical support to meet the needs of a growing organization.

**Certifications:** CompTIA A+, CompTIA Security, ISC2 CISSP. Nov. 03, 2017

Certified Authorization Professional (CAP) Sept. 26, 2021

**Education: Bachelor of Applied Science in Supervision and Management** Dec. 16, 2011

Florida State College at Jacksonville| Jacksonville, FL

**Bachelor of Applied Science Information Technology**  Aug 24, 2021

Florida State College at Jacksonville| Jacksonville, FL

**Skills:**

* Asset Security
* Access Management
* Communications Security
* Identity Management
* Incident Response
* Information Security Management
* Network Security
* Patch Management
* Risk Management
* Security Operations
* Security Testing
* Configuration Management

**Experience:**

**DCS Corporation | Eglin AFB Apr. 2021 - Present**

**ISSO/Information System Security Officer**

* Policy writing experience in accordance with NIST 800-53 addressing RMF control families.
* eMASS account/experience on both NIPR and SIPR uploading artifacts.
* Importing of STIG benchmarks to curtail the system hardening process.
* Implementing STIG’s to ensure the highest level of compliance via SCAP scan reports.
* Control selection and input of compelling evidence to justify if a control is compliant, non-compliant, or not applicable.

**Lockheed Martin | Eglin AFB Jan. 2020 – Apr. 2021**

**ISSO/Information System Security Risk Analyst Sr**

* Auditing 30+ systems across 5 different domains while utilizing SPLUNK, Event Log Analyzer, or McAfee EPO to manage user activity watching for password compromises, user privilege elevations, monitoring abnormal logins outside of normal operations, various windows event logs and much more.
* Maintaining logs according to JSIG operations in both classified and unclassified environments for up to 5 years depending on the system.
* Periodically reviewing NIST 800-53 compliance by assessing the organization needs and ensuring the proper security controls are in place or are being addressed.
* Properly handling/labeling media to the appropriate classification level. Ensuring media is protected/stored in GSA approved containers and HD’s are utilizing bit-locker.
* An ongoing and ever-expanding knowledge of the RMF process including the latest revision of the NIST 800-37.

**Jacobs Technology | Eglin AFB -** Nov. 2017 – Jan. 2020

**LAN/WAN Administrator II/Information Assurance Officer**

* Imaging new machines with the latest SDC image available for both NIPR & SIPR, as well as implementing the approved Security Technical Implementation Guide tailored to the organizations’ needs.
* Analyzing monthly ACAS reports to ensure computer systems are compliant with the base’s configuration management compliance standards for both NIPR and SIPR.
* Configuring and managing laptops for TDY travel, ensuring they are kept up to date with the latest Virtual Private Network tools as well as enabling bit-locker for full data encryption.
* Manually patching standalone computer equipment with the latest Microsoft Security Packs and updates as well as updating the McAfee HBSS client with the latest DAT file.
* Administering and completing Form 2875’s for new user to create new user account to be approved on the network for both NIPR and SIPR.
* Administering the proper disposal of both classified and unclassified materials via the proper DRMO processes set by the Department of Defense.
* Hardening and configuring multi-function device printers with the latest STIG’s issued by the Department of Defense.
* Information Assurance Officer/Cyber Liaison managing user accounts in Active Directory and DRA, enabling/disabling user’s accounts according to their effective cyber awareness training completion dates.
* Working knowledge of RMF/NIST SP 800-53 framework for security and privacy controls.
* Actively dealt with CMI’s as an incident response team member. Disabling user accounts that were involved, disconnecting affected computers, determining the threat level and scope of the incident, sanitizing machines, and then restoring access once approved by appointed leaders.

**United States Air Force (Active Duty) | Hurlburt Field AFB, FL** Oct. 2013 –Dec. 2017

 **Client Systems Technician/Information Assurance Officer**

* Providing service to end-users for operation, restoration, and configuration of information systems.
* Verifying configurations management to include adds, moves, and changes to the network.
* Reporting security incidents and executing corrective security procedures.
* Establishing work standards, methods, and controls for preventative, scheduled, and unscheduled maintenance actions.
* Ensuring compliance with technical data, instructions, and work standards.
* Setting up/running a Public Key Infrastructure for 8,000+ users.
* Creating, updating, and maintaining TEMPEST diagrams with a deep understanding of the EMSEC distancing requirements that must be kept between classified and unclassified systems.
* Active team member during the base wide rollout of Windows 10 OS baseline imaged and security patched machines for installation on an unclassified network.
* Critical team member during Hurlburt Field’s “Cyber Command Readiness Inspection” with the base receiving an Inspection rating of Excellent.
* Maintained communication for USSOCOM’s “Emerald Warrior”, the largest annual irregular warfare exercise in the Department of Defense.
* Windows Active Directory account oversight locking/unlocking accounts, disabling/enabling accounts, creating computer names, etc.
* DRA experience locking/unlocking accounts, disabling/enabling accounts, creating computer names, etc.
* Full functional understanding of REMEDY. Troubleshooting/resolving incidents, transferring/assigning tickets, updating and locking notes.