### Ibrahim Jalloh

**TS/SCI with CI Poly Clearance**

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##### Software Developer

Result-Oriented Java Software Developer professional with 2+ years of experience in the full SDLC creating dynamic web applications. Updates functionality based on project requirements to ensure excellent user experience. Possess the ability and knowledge to facilitate strategic best practices in utilizing security controls to mitigate vulnerabilities to achieve confidentiality, integrity, and availability of organizational information, and information integrity. Strong work ethics, and an uncompromising devotion to customer service delivery.

# Education

**Masters in Software Engineering**

University of Maryland University College, Adelphi, MD | GPA: 3.75

Relevant Coursework: Computer System Architecture; Modern Software Methodologies; Essentials of Computer Programming; Information Systems Analysis; Modeling and Design; Relational Database Systems

Selected Project: NASA Extravehicular Activities (EVAs) Procedure Authoring Tool (PAT). Develop a web application that render a “Summary Timeline” of a PAT project and allows reordering, inserting, and delete tasks. Utilized GitLab, Slack, Azure DevOps, NodeJS, Selenium and Visual Studio code among others to develop the application.

**Bachelor of Science/Bachelor of Arts, Criminal Justice/Political Science**

Fairmont State University, Fairmont, WV | 2015

# Core Expertise

* Writing JSP and Servlets to add functionality to web application based on project requirements.
* Developing UIs with JSP, JavaScript, HTML, and CSS
* Using J2EE design patterns to create application, including utilizing EJB for business logic
* Creating and executing test cases in Junit for unit testing of application
* Writing SQL queries to retrieve data from the database using JDBC
* Utilizing frameworks such as Hibernate and Spring for persistence and application layers

# Professional Experience

**Software Engineer |** Open systems Technologies Corporation, Clarksburg, WV, 03/2020 – present

* Supporting Microservices.
* Utilizing a Linux environment and Perl to support applications transitioning to AWS cloud.
* Supporting development using Scaled Agile Framework (SAFe)
* Conducting smoking testing using SoapUI.
* Developing applications using traditional SQL base database management systems.

**Diplomatic Security (Uniform Protection Division) |** Inter-Con Security Services, Washington DC 10/2018 – 2/2020

* Drive continued excellence for all aspects of safety and security management while offering top-tier customer service, maintaining tact and calm in handling conflict resolution; provide highly professional armed security.
* Provide access control and alarm response while protecting U.S. Department of State property personnel, building productive relationships with law enforcement personnel to ensure emergency response in swift and effective.
* Report Utilizing X-ray machine and handheld manometer to prevent prohibited items from entering U.S. department of State Facilities.
* Investigate incidents and generate a profession report written reports.

**Selected Contributions**

* Assisted DoS employees with daily security help.
* Coached new officers on how to provide a professional security experience with the public.

**Custom Protection Officer |** Omniplex World Services/G4S Secure Solution, Tyson Corner, VA | 03/2016 to 03/2018

* Report daily activities and the status of audit reports to the Site Supervisor.
* Proactively prevent client information from leaving designated/authorized locations.

**Selected Contributions**

* Mentor/coach coworkers on the correct way to create daily reports and how to report precise data.
* Facilitate training and guide new hires on obtaining authorization information.

**Quality Assurance |** FedEx Ground, Bridgeport, WV | 06/2013 to 07/2015

* Responsible for managing the team tasked with ensuring package quality handling; for processing damaged hazardous material packages; and for filing related reports.
* Accountable for ensuring compliance with safety and work rules/regulations.
* Charged with investigating damaged packages for missing content and filing required package damage reports.
* Contributed to general/complex problem solving.

**Selected Contributions**

* Liaised between operations and customers and guaranteed shipment integrity and enhanced customer service.
* Facilitated training and development for new employees.