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| LaythMohammed Ali  | Leolayth82@gmail.com(801) 6715627West Valley, Utah 84119 |

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| Summary | Motivated multi-tasker, resourceful self-starter and computer forensics graduate who thrives in a challenging environment, maintain software, hardware and network proficiency, and quickly respond to immediate needs. Versatile and quick learner willing to embrace new challenges and eager to learn more and grow as a Help Desk specialist. Ability and willingness to innovate and learn new technologies. Seeking to obtain a position with an organization that will allow me to utilize my technical skills and has an opportunity for career advancement within the company. |

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| Skills |

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| * Trouble Shooting
* Hardware & Software Repair
* Fluent in English and Arabic
* Interpretation/Translation
* Problem Diagnosis
* User Training/Support
* EnCase/ Forensic Toolkit (FTK)
* Arabic, Process Improvement
* Oral, SSI
* Hardware, Statistics
* Clients, User Training
 | * Data analysis, Translator
* Diagnosis, Translating
* Editing, Translations
* Editor, Translation
* Educator, Trouble Shooting
* English, Upgrades
* Local government
* Enterprise
* Operating system
* Optimization
* PC's
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| Experience | Language Enabled and Data Analyst | 12/2019 to CurrentCWU.Inc - FL* Provide interpretation, and translation, work on open-source media material and conduct data analysis and reporting on translated foreign language.
* Leverage technical proficiency in diagnosing and resolving basic technical hardware and software issues like (Open-Source Enterprise, Social Media Council) within the department.
* Assisted new employees with their computers by installing necessary operating system and software.

Help Desk Specialist, Defense Information Systems | 04/2021 to 07/2021INTEGRATED COMPUTER SOLUTION - Montgomery, AL* Provide Tier 1 technical support and customer service, supporting a wide range of Department of Defense (DoD) technical and network systems Duties, accomplishments, etc in bullet format.
* Hardware, systems, sub-systems and/or applications for customers and/or employees. Answers basic questions about installation, operation, configuration, customization, and usage of assigned products
* Applies basic diagnostic techniques to identify problems, investigate causes and recommend solutions to correct common failures
* Escalates complex problems to the Remote Support Engineering staff or Field Engineering.
* Provides technical support for internal and external customers. Escalates complex problems to higher level of expertise within organization.

 Language Subject Matter Experts | 03/2019 to CurrentUNIVERSITY OF MARYLAND NFLC * Work remotely as an Arabic editor and translator in translating and editing confidential information and materials (written, oral, graphic, and electronic) that is not generally known to the public.

OSINT Arabic linguist & Security Liaison | 11/2018 to 07/2019A2 FEDERAL INC - Herndon, VA* Monitored and observed the local media in native language for any threat to the American presence in Kuwait and the region.
* Administered repairs, upgrades, troubleshooting and completed configuration of PC's and related peripherals.

Language Enabled and Data Analyst | 07/2018 to 11/2018GLOBAL LINGUIST SOLUTIONS. LLC - Herndon, VA* Worked on variety of documents translations and interpretation, including document-to-document and audio-to-document translation, newspaper, and media of the Arabic language MSA to Standard English.

 OSINT ARABIC LINGUIST & SECURITY LIAISON, MISSION ESSENSTIL– OH | 07/2017 to 02/2018* Participated in producing threat analysis reports to be presented to AFCENT as part of OSINT operation in Kuwait.
* Monitored all the available Open Sources for any important intelligence pertaining to the mission of the Air Force.

Section 8 Specialist I | 04/2016 to 07/2017HOUSING AUTHORITY OF SALT LAKE CITY - Salt Lake City, UT* Provided housing assistance to clients in the areas of rental assistance and relocation.
* Performed housing outreach functions, serving as County liaison to various citizen groups and local agencies.

Mental Health Technician | 05/2011 to 04/2016SALT LAKE BEHAVIORAL HEALTH HOSPITAL - Salt Lake City, UT* Trained in substance abuse, co-occurring disorders, and the effect of employment, and housing issues on mental health.
* Led educational seminars and lectures at local community mental health centers to expand awareness of mental health symptoms and issues.

 **MEDICAL INTERPRETER & LEGAL LINGUIST |**May. 2010 – Apr. 2016  **LINGUISTICA INTERNATIONAL, Salt Lake City, UT*** Provided translation and medical transcription services for a variety of States and local government agencies.
* Demonstrated fluency in both verbal and written forms of Arabic and English.

Cultural Advisor & Security Liaison | 07/2004 to 03/2010GLOBAL LINGUIST SOLUTIONS, LLC - Iraq* Worked as Cultural Advisor & Security liaison for U.S Army (MATT & PATT, CI, and THT).
* Coordinated a staff up to 60 people, across 4 distinct teams, supporting Iraqi military units and involved in daily training and missions.
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| Education and Training | Penn Foster College - Scottsdale, AZ Associate Degree COMPUTER FORENSIC EXAMINER & CRIMINAL JUSTICE, **03/2021**University of Utah - Salt Lake City, UT Bachelor’s degreeSOCIAL WORK & CASE MANAGEMENT, **06/2016** |

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| Certifications | * DLI (Defense Language Institute Foreign Language certified).
* Bridging of the GAP (General Health Information) certified.
* National Language Service Corps certified.
* HDI Analyst.
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| Additional Information | * Security Clearance Level- TS/SCI with active Poly
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