DESLEY E. LEWIS

1117 Marathon Pl. El Paso, TX 79928

915-258-3565

E-mail: desleye@gmail.com

LinkedIn: [www.linkedin.com/in/desley-lewis](http://www.linkedin.com/in/desley-lewis)

PROFESSIONAL PROFILE

Experienced Information Technology Professionaland Military Veteran with an active Top Secret clearance. Twenty two honorable years of proven experience in the United States Army with expertise in a diverse range of IT technologies. Possesses a comprehensive background of TCP/IP to include System and Network Administration and both remote and hands on technical support derived from conducting domestic and global operations in 4 countries. Knowledge of Microsoft applications, virtual environments, communications security, information security/assurance. Demonstrated adaptability to new/challenging environments, detail oriented, always resourceful, and resilient. Recipient of multiple awards for outstanding leadership, performance, and professionalism.

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| * Technical Expertise | * Regulatory Compliance | * Customer Service |
| * Troubleshooting | * Hardware/Software Deployment | * System Maintenance |
| * Strong Initiative | * Organization/Communication | * Forward Thinking |

**EDUCATION**

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| * BBA – Business Administration:Technology management, American Intercontinental University * AS – Information System Security, Western Technical College El Paso, Texas * AA- Business Administration: American Intercontinental University * Undergraduate Certificate in Networking, Colorado State University Global   **CERTIFICATIONS/TRAINING**   |  | | --- | | * CompTIA Security+ CE (Exp. June 2022) * CompTIA Network+ CE (Exp. June 2022) * CompTIA Linux+ LPI * Standardized COMSEC Custodian Course (SCCC) (March 2011) * Local COMSEC Management Software (LCMS) Operator Course (November 2012) * Key Management Infrastructure (KMI) Operators Course ( December 2015) * TS clearance (exp. Jan 2025) | |

**TECHNICAL SKILLS**

**Software/Databases:** Windows Server (2012 R2), Microsoft Active Directory, Microsoft Exchange, Hyper-V Manager, Remedy Trouble Ticketing Software, and Windows 10

**Hardware:** KG-175D/G, SKL, KG 250, FBCB2, SINCGARS radio, Harris 117G Radio

**PROFESSIONAL EXPERIENCE**

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| **Technical Specialist Senior /ESM**  **Communication Security (COMSEC) MAR 2020-Present**  **White Sands Missile Range, NM**  **Full time: 40hrs /Week**   * Provide IT support on encryption devices such as KG-175, KG-250, KIV-7 series used on Test Support Network (TSN) and SIPRNet. Maintain accountability and control of COMSEC (Communication Security) equipment and electronic keying equipment up to Top Secret. Responsibility includes keying, receiving, accounting, transporting, safeguarding and destruction for all National Security Agency (NSA) approved crypto devices and associated COMSEC keying material. Troubleshoot all Controlled Cryptographic Item (CCI) for the customers as required. * Provide technical assistance and guidance to clients requesting support and interpretation of internal SOP’s. * Deliver advice, counsel, and technical direction to clients regarding installation, configuration, troubleshooting and maintenance of network hardware and software. * Work with team members to identify issue trends and suggest long-term strategies to help mitigate incoming issues. * Perform approved software installations and upgrades. * Perform appropriate diagnostics to initiate problem management.   **Technical Specialist Senior /DMI**  **Communication Security (COMSEC) AUG 2017-FEB 2020**  **White Sands Missile Range, NM**  **Full time: 40hrs /Week**   * Provide IT support on encryption devices such as KG-175, KG-250, KIV-7 series used on Test Support Network (TSN) and SIPRNet. Maintain accountability and control of COMSEC (communication Security) equipment and electronic keying equipment up to Top Secret. Responsibility includes keying, receiving, accounting, transporting, safeguarding and destruction for all National Security Agency (NSA) approved crypto devices and associated COMSEC keying material. Troubleshoot all Controlled Cryptographic Item (CCI) for the customers as required. * Provide technical assistance and guidance to clients requesting support and interpretation of internal SOP’s. * Deliver advice, counsel, and technical direction to clients regarding installation, configuration, troubleshooting and maintenance of network hardware and software.   **Division Communication Security Manager (COMSEC) AUG 2013- JULY 2017**  **Fort Bliss, TX**  **Full time: 40hrs /Week**   * Served as the Primary COMSEC Account Manager for the 1st Armored Division, advises the G6 and supporting staff on communications Security (COMSEC) issues and requirements for subordinate’s units, reports directly to the Communication Security Logistics Activity (CSLA) on destructions of keying material, distribution, key management and operations. * coordinates training needs and requirements for installation accounts managers; assisted in daily operations of seven Brigade level accounts and 46 Hand Receipt Holders (HRH) accounts; responsible for $300,000 of COMSEC and associated equipment. * Conducted COMSEC Command Inspection on five Brigades, resulting in all five Brigades earning a successful rating on the CECOM CSLA Audit. * Implemented a COMSEC training program for the division staff drivers; enabling them to maintain secure communication. * Issue, Store and Maintain COMSEC Keying Material. * Install and Configure COMSEC Equipment. * Served as the NCOIC of the FT. Bliss Signal University, ensuring all unit training is scheduled monthly. Coordinate with commands across Fort Bliss for tactical radio and Information technology training. Serves as the IAD Portal manager for the Fort Bliss Signal University. * Perform System Administration Functions on the KIM system (Key Management Infrastructure), which involves updating IAVA patches, firmware and System updates.   **Cable Section Supervisor JUL 2012- AUG 2013**  **Camp Red Cloud, Korea**  **Full time: 40hrs /Week**   * As the Section Supervisor, for the 2nd Infinitary Division, supervise plan and integrates the installation, and maintenance of Signal Support System include wired telecommunication networks and battlefield automated systems, provides technical advice and coordinates signal activities with subordinate units and higher headquarters for communication equipment valued more than $300,000. Responsible for the health and welfare of two Soldiers and one Korean Augmentee. * Serve as the project lead in the coordination, instillation, and configuration of wiring in the Division Supply Operation Center. * AS the TCO (Telephone Control Officer), responsible for the upgrade and re-issue of all cellular device throughout the 2nd Infantry Division without no interruption of service.   **Information Technology Specialist FEB 2009- JUL 2012**  **Fort Bragg, North Carolina**  **Full time: 40hrs /Week**   * As the Alternate COMSEC Account Manager, performed COMSEC management functions and ISSO/Systems Administrator (SA) duties; managed, maintained, distributed electronic keying material for various end cryptographic devices utilizing the Army Key Management System * Ensured compliance with directives and policies on operations security (OPSEC), signal security (SIGSEC), communications security (COMSEC) and physical security. * Served as the Company Supply NCO, coordinating logistics and fielding of new equipment valued more than $100,000 and maintain 100% accountability.   **Wire system Installer Supervisor AUG 2002-NOV 2004**  **Fort Gordon, Georgia**  **Full time: 40hrs /Week**   * Served as the Local Area Network (LAN) installation Team Supervisor, providing installation and restoral of LAN fiber and copper cabling and equipment. Managed, accounts and maintained over 2 million dollars of data package equipment, toolkits and two vehicles. Responsible for the training and professional development of three Soldiers.   **Wire system Installer Supervisor NOV 1999-AUG 2002**  **Mannheim, Germany**  **Full time: 40hrs /Week**   * Team Supervisor for a Command Operation Signal Company, providing command and control communications for Task Force Falcon, Kosovo. Supervised the installation and maintenance of tactical phone systems and cable system. Maintained equipment valued more than $ 500,000. * Assisted in the Planning and execution of critical cable and phone system change over in support of Task Force Falcon. Installed critical cable links in harsh weather conditions in support of the President’s visit to Kosovo, and receiving and impact award from the Battalion Commander. |
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